

\$\$\$\$ HELP \$\$\$\$

Utility and Heating costs

Fuel Assistance Program for winter 2009-2010

People in household :	#	1	2	3	4	5	6	7	8
Monthly Gross Income		\$1,780	2,395	3,010	3,625	4,240	4,854	5,469	6,084
Annual Gross Income:		\$21,660	29,140	36,620	44,100	51,580	59,060	66,540	74,020

*Income guidelines may increase. It is best to apply ahead of time.

Fuel Assistance benefits from \$150 to \$1125 may be available to homeowners or renters during the winter heating season. Eligibility and benefit amounts are determined by GROSS household income for a 30 day period going back from the appointment day, household size, and annual heating costs. Fuel Assistance benefits are a grant and do not have to be repaid. The Fuel Assistance Program MAY PAY your rent if the heat is included in the rent and your rent is not subsidized. Subsidized tenants who pay their own heat should qualify for a benefit.

Electric Assistance Program

Save from 5% to 70% on your monthly electric bill!

**Apply for both programs now
Call for an appointment today!**

Hillsborough County www.snhs.org

Open Year round 8:30 am to 4:30 PM

Manchester area: 160 Silver Street 647 – 4470
1- 800 - 322 – 1073

Nashua area: 134 Allds Street 889 – 3440
1- 877- 211 – 0723

Peterborough area: 46 Concord Street 924 – 2243
1- 877- 757 - 7048

Hillsboro (Monday and Friday) 464 – 5835 Antrim by appointment
Greenville (Wednesday) 878 - 3364 Milford (Tuesday and Thursday) 673 - 0756

Southern New Hampshire Services

Note: If you don't qualify for Fuel Assistance, but are in a hardship situation, we may have other programs that could help you pay for your fuel bill or electric disconnect. Call us!

Nous parlons Francais Wir sprechen Deutsche Hablamos Espanol Mi Govorimo Bosanski

Are you having trouble paying for your heat?

**2009 — 2010
FUEL ASSISTANCE PROGRAM**

The Fuel Assistance Program (FAP) provides benefits, on a funds available basis, to qualified households in New Hampshire to help heat homes or apartments during the heating season. The Office of Energy and Planning provides money to six local Community Action Programs, who distribute it to qualified households throughout the state. The Fuel Assistance Program can also help households in a heating emergency by securing an emergency delivery of fuel, delaying a shut-off notice or referring clients to another source of assistance.

**FUEL ASSISTANCE BENEFITS
DO NOT HAVE TO BE PAID BACK.**

All elderly, disabled and homebound, residents who need assistance are encouraged to apply. Renters, as well as homeowners, can apply for the Fuel Assistance Program even if the heat is included in the rent. **Anyone can apply.**

Am I eligible ?

Eligibility and benefits for these programs are determined by **GROSS** household income, number of household members, and heating costs. Income is based upon a household's **GROSS** monthly income for 30 days before the date of application. ***There are adjustments that are made to some types of income. It is best to apply in person to determine if you are eligible for the program.**

**Fuel Assistance
Gross Income GUIDELINES**

Household Size	Monthly 30 Days	Annual* 365 Days
1	\$1,780	\$21,660
2	\$2,395	\$29,140
3	\$3,010	\$36,620
4	\$3,625	\$44,100
5	\$4,240	\$51,580
6	\$4,854	\$59,060
7	\$5,469	\$66,540
8	\$6,084	\$74,020

Income guidelines may increase in the spring. It is best to apply ahead of time.

*Benefits based on monthly income in most cases.

How do I apply?

- 1) Call your local office to make an appointment to apply. (See back panel for the office nearest you).
- 2) The staff will tell you over the phone what information is required to complete your application. **TO PREVENT DELAYS, BE SURE TO BRING IN ALL THE INFORMATION THEY REQUEST.**
- 3) On your appointment date, bring **the information they asked for**, and fill out an application.

SUBSIDIZED HOUSING

Tenants residing in subsidized housing **will be eligible** for FAP benefits if:

- 1) They are income-eligible and
 - 2) They pay their own heating bill.
- Tenants residing in subsidized housing **will not be eligible** for FAP benefits if:
- 1) Heat is included in their rent;
 - 2) They do not pay their own heating bill.

Once you qualify for Fuel Assistance

Households that pay their own heating bills will have payments made for them to the vendor they select. Households that have heat included in their rent will have part of their rent paid directly to their landlord on their behalf.

Fuel Assistance **benefits are not counted as income** when applying for other assistance programs. Clients who heat with Natural Gas will automatically be enrolled in the **NGRID** discount program.

The Weatherization Assistance Program (WAP)

The Weatherization Assistance Program (WAP) reduces household energy waste by improving the energy efficiency of the home. This improvement will reduce the amount of fuel used for heat, and reduce the cost of heat for the client. Your home will be warmer and less expensive to heat. This work will be done at no cost to qualified households.

Once you become eligible for Weatherization

You will be contacted by an Energy Auditor. The Auditor begins by visiting the home to do an energy audit. This audit picks the most effective energy improvements for each home. These improvements are implemented by a crew of trained workers. The WAP auditor then returns to check the work and explain the energy savings to you. The utilities may pay for some of the changes.

Save 5% to 70% on your electric bill with the Electric Assistance Program

What is the Electric Assistance Program?
 The Electric Assistance Program (EAP) provides qualifying Public Service of NH (PSNH) and NGRID electric customers with a discount of 5% to 70% on their monthly electric bill.
 Renters, subsidized renters and homeowners who receive an electric bill may apply for the EAP. Eligibility is determined by total household income, the number of household members and available funding. The application can be taken at the same time that you apply for the Fuel Assistance Program. EAP income guidelines are lower than the FAP income guidelines.

Cases may be **Wait Listed** due to funding.

SUBSIDIZED HOUSING

Tenants residing in subsidized housing may be eligible for EAP monthly discounts if they pay their own electric bills.

ASK SNHS STAFF ABOUT OTHER PROGRAMS THAT MAY BE AVAILABLE TO HELP YOU

**NEIGHBOR HELPING NEIGHBOR
 FEMA - EMERGENCY UTILITY PAYMENTS
 SENIOR ENERGY ASSISTANCE PROGRAM
 FAMILY EMERGENCY LOAN- INCENTIVE PROGRAM - FAMILY CASE MANAGEMENT**

WIC, Head Start and Early Head Start, Child Care, RSVP, Commodity Surplus Foods, Elderly Housing, Workforce Development and SEE.

All the Energy Assistance Programs prohibit discrimination based on race, color, religion, sex, age, national origin, marital status or handicap.

Where to apply in Hillsborough County

OPEN YEAR-ROUND 8:30 to 4:30
Evening hours by appointment only.

MANCHESTER
 160 Silver Street **647 - 4470**
 1- 800- 322- 1073

NASHUA
 134 Allds Street **889 - 3440**
 1- 877- 211- 0723

PETERBOROUGH
 46 Concord Street **924 - 2243**
 1- 877- 757- 7048

PART TIME OFFICES

By appointment only

HILLSBORO (Monday, Friday) **464 - 5835**
GREENVILLE (Wednesday) **878 - 3364**
MILFORD (Tues, Thursday) **673 - 0756**
ANTRIM (By appointment) **924 - 2243**

Senior citizens and others who are home-bound may call to arrange for a home visit.

SOUTHERN NEW HAMPSHIRE SERVICES, INC.

P. O. BOX 5040 Manchester, NH
 LOUISE BERGERON, ENERGY DIRECTOR

\$\$\$ HELP \$\$\$

Utility and Fuel Cost!

2009 - 2010

Energy Assistance

- **Fuel Assistance**
- **Weatherization**
- **Electric Assistance**
- **Neighbor Helping Neighbor**



Helping People. Changing Lives.

go to the website
 or call one of the offices listed
 on the back.

www.snhs.org

